

STATE WIC AGENCY STAFF TITLES AND RESPONSIBILITIES		
NAME	TITLE	RESPONSIBILITY
Anderson, Robin	Help Desk Analyst	Computer / Crossroads Testing and Support
Britel, Caitlyn	Vendor Compliance Liaison	Compliance Investigations; Complaints; WIC'R Basket; Website Updates
Casto, Laura	Policy and Procedure Coordinator	Policy; Lost / Stolen Benefits and Complaints
Chapman, Jamie	Breastfeeding Coordinator	Breastfeeding Promotion and Support
Donohew, Lisa	SAM/Crossroads Project Coordinator	Supervisor of Help Desk; Computer/ Crossroads Support; Crossroads Executive Steering Committee (ESC)
Easter, Sherri	Vendor Authorization and Monitoring Specialist	Applications; Monitoring; Annual Training
Ferris, Denise	State WIC Director	General Administration; Crossroads ESC; Oversight of Nutrition / Breastfeeding
Hines, Emma Sue	Vendor Operations and Training Specialist	Training; Monitoring; Vendor Handbook
King, Marsha	Program Integrity Coordinator; Farmers' Market Coordinator	Program Integrity; Farmers' Market Nutrition Program; Local Agency Operations Monitoring
Legg, Kathy	Information Services Manager	MIS Project Leader
Lendon, Melinda	Assistant WIC Director	Caseload; Funding Management; STAR reviews; Crossroads ESC; General Administration
Mainzinger, Judy	Staff Development Specialist Sr.	Staff Training
Smith, Sara	Help Desk Analyst	Computer / Crossroads Testing and Support
Sovine, Brenda	Secretary	Receptionist; Timekeeper; ONS Administrative Support
Sovine, Rhiain	Food Delivery Coordinator	Supervisor of Food Delivery Unit; Crossroads Support; Special Food Packages
Staats, Heidi E.	Vendor Management Coordinator	Supervisor of Vendor Unit; Manage Authorized WIC Vendors Statewide
Tanner, Cindy	EBT Project Coordinator	Coordinates eWIC System; UPC Database for Approved Products List
Walters, Emma	Nutrition Services Coordinator	Supervisor of Nutrition Services; Nutrition Education, Promotion and Support
Warden, Brent	Computer / EBT Equipment Lead	Computer Equipment / Crossroads Support
Whitney, Stephanie	Local Agency Monitor	Local Agency and Nutrition Monitoring
Vacant	Outreach Coordinator	Outreach Promotion and Activities
Vacant	Help Desk Analyst	Computer / Crossroads Testing and Support
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