JOB DESCRIPTION
WIC BREASTFEEDING PEER COUNSELOR

Title: WIC PEER COUNSELOR

General Description:
A WIC Breastfeeding Peer Counselor is a support person who
gives basic breastfeeding information and encouragement to WIC pregnant and
breastfeeding mothers.

Qualifications:
• Has breastfed at least one baby (does not have to be currently breastfeeding).
• Is enthusiastic about breastfeeding, and wants to help other mothers enjoy a
  positive experience.
• Can work at least 8 hours a week.
• Has a telephone, and is willing to make or receive phone calls from home.

Training
• Attends a series of breastfeeding classes (nursing babies are welcomed) which includes a 16-hour
  competency-based course overseen by the Local Agency Breastfeeding Coordinator.
• Observes other peer counselors or lactation consultants helping
  mothers breastfeed.
• Reads assigned books or materials about breastfeeding.
• Attends required Breastfeeding Peer Counselor trainings.

Supervision:
The peer counselor is supervised by the Local Agency Breastfeeding Coordinator.

Specific Duties:
The WIC Peer Counselor:
1. Attends breastfeeding training classes to become a peer counselor.
2. Counsels WIC pregnant and breastfeeding mothers by telephone, home visits, and/or hospital
   visits at scheduled intervals determined by the local WIC program.
3. Counsel women in the WIC clinic.
4. Receives a caseload of WIC participants and makes routine periodic contacts with all clients
   assigned.
5. Gives basic breastfeeding information and support to new mothers, including telling them about
   the benefits of breastfeeding, overcoming common barriers, and getting a good start with
   breastfeeding. She also helps mothers prevent and handle common breastfeeding concerns.
6. Respects each participant by keeping her information strictly confidential.
7. Keeps accurate records of all contacts made with WIC participants.
8. Refers mothers, according to clinic-established protocols, to the:
   • WIC nutritionist or breastfeeding coordinator.
   • Lactation consultant.
   • The mother’s physician or nurse.
   • Public health programs in the community.
   • Social service agencies.
9. Attends and assists with prenatal classes and breastfeeding support groups.
10. Attends monthly staff meetings and breastfeeding conferences/workshops as appropriate.
11. Reads assigned books and materials on breastfeeding that are provided by the supervisor.
12. May assist WIC staff in promoting breastfeeding peer counseling through special projects and duties as assigned.

I understand the above job responsibilities, and agree to perform these duties as assigned.

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WIC Breastfeeding Peer Counselor  Date